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The Honorable Olympia Snowe
United States Senate
Senate Russell Building- 154
Washington, DC 20510

The Honorable Susan Collins
United States Senate
Senate Dirksen Building - 413
Washington, DC 20510

Dear Senators Snowe and Collins:

Thank you for your letter expressing concern about the employees in the T-Mobile Oakland, Maine call center.

As you may know, we must continue to operate independently from T-Mobile while our proposed merger is being reviewed by government authorities. As a result, we are limited in the amount of information we can obtain about T-Mobile's current operations.

However, based on the information available to us currently, we have no plans to close the T-Mobile call center in Oakland following the merger closing.

We are mindful of, and have great respect for, the fine record of T-Mobile in delivering high quality customer care. At AT&T, we also strive to deliver the highest level of customer care, and it would be our objective that the combination of best practices and top flight personnel from both companies would allow even greater service to our joint base of customers.

As we approach completion of the merger and have an ability to share more information with the T-Mobile employees, we of course will do so. If in the interim you have additional questions, please let me know.

Sincerely,